



Quality In-Home Care Specialists, Inc.
Assisted Living in Your Home
"The People You Can Count On!"

A Skilled Caring Attendant Equals



A Happy Client

Check out our website:

www.qualityinhomecare.com

We Are A Member Of:



Sacramento County (916) 988-3732
Placer County (866) 655-2121
El Dorado County (530) 621-2273
Amador County (209) 223-3907
Elk Grove (916) 393-3010

Corporate Office:
699 Main Street Suite A
Placerville, CA 95667
www.qualityinhomecare.com



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WHO ARE WE?

We are privately owned and operated; we have been in business for the past 18 years. Unlike the big out of state out of touch corporate franchises that have come into California to do home care, you have direct access to the heart of our agency, 24 hours a day 7 days a week. Even though most franchises are individually owned they are still under the control of the corporations regulations. We make and change our regulations as we see fit for our clients.

Gloria Tingley is the owner and working director of **Quality In-Home Care Specialists, Inc.** Any of our offices can put you in touch with her at any time. You, our clients, are very important to us and we like to hear from you.

We have three physical and two satellite offices covering a wide area of Northern California, but can go anywhere for 24/7 service.

All of our caregivers are employees of **Quality In-Home Care Specialists, Inc.**; therefore they are fully bonded and insured through us while in your home. You or your loved one does not have to worry about payroll, taxes or workers compensation, and liability insurance. We take care of everything for you.

Before **Quality In-Home Care Specialists, Inc.** hires a caregiver they go through a written skills test. We also conduct a nationwide criminal background check through Kroll, five year driving history, in-house finger printing and provide each caregiver with a photo I.D. badge.

THERE ARE 3 THINGS WE FEEL SEPARATE US FROM OTHER AGENCIES

1. Prior to the caregiver arriving in the client's home, we send a picture profile with a background on their skills and experience (time allotting).
2. When we mail your invoice, you will receive a "Service Assessment" form. This gives our clients and their family members the opportunity to let us know how our caregiver is doing while in your home and how we are doing as an agency. We provide at no cost to client unannounced visits. This service is for the benefit of our clients.
3. We provide you with our rate sheet in our brochure. We feel you can not make an informed decision without all the information.

We select a caregiver of the month who receives a \$50.00 cash bonus. At the end of the year, we choose a caregiver of the year who receives a Cash Bonus of \$300.00, after taxes.

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Mission Statement

We, at Quality In-Home Care Specialists, Inc. are committed to assisting and supporting our clients with all daily activities of living. It is our hearts desire to be an asset of service to both clients and their families.

Assisting you is our business.

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What Type Of Care Is Available?

Regular Schedule



****Regular Scheduled Care****

Long Term Care

Regular Scheduled care would be care that has a normal on going schedule; for example you might need a caregiver to assist with your loved one 3 times a week, 4 hours a day. Or you need to have assistance every other week 6 hours a day. The schedule is pretty consistent with what ever the care may require.

****Respite Care****

Respite care is more of an "on-standby" schedule and it is a benefit to family members or caregivers of a loved one who they are providing care for. We provide "respite" relief to those who are normally the care providers when they need a break. It could be a couple of hours, a couple of days, or even a couple of weeks.

Respite Relief



Relax, Take a Break
Let Us Help You

It's easy to sign up for either type of service. If you have further questions do not hesitate to call Quality In-Home Care. See our numbers below.

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Transportation/Companionship 2 Hr Min \$17.50/Hr

This service is for the individual who is able to ambulate and transfer self. We will supply transportation and companionship only.

Homemaker / Companion 4 Or More Hrs \$19.00/Hr

Includes: Lt housekeeping, meal prep, transportation, and shopping, standby assist with ADL'S Medication remind/assist.

Skilled Care 4 Or More Hrs \$20.25/Hr

Includes: all of homemaker/companion duties as well as Range of motion exercises, bathing, toileting, dressing, transfers and ambulation. Total assist with incontinent care, bed baths, dressing and meal consumption

Certified Nursing Assistant (By Request) \$25.00/Hr

Includes: All of the above services. This service is for the benefit of Insurance companies and Medical Management companies who require a licensed Nursing Assistant.

12 hour Sleepover \$170.00/per shift

Includes: Assisting with meal prep, helping client with toileting etc. Caregiver may get up 2-3 times through the night. Caregiver must have a private bed to sleep in.

24-Hour Shift \$250.00 & up/per shift

Includes: All services under homemaker/skilled care. Caregiver must be able to sleep 5-7/hrs in a private bed.

Two (2) to Three (3.9) hour visits \$25.00/Hr

Includes: Everything under homemaker and skilled care.

Bathing Visit/Minimum Visit 1.5hr \$40.00/per shift

Includes: This is a one and one half hour visit to help the individual in the AM to prepare for the day, or the PM to prepare for the evening.

Case Management Visit \$45.00/Hr

Includes: Service is designed for bill paying, letter writing, appointment making and medication management.

All Emergency staffing will be at \$25.00/Hr. with a (4) four-hour minimum.

1. Please Note that all hourly rates are rounded to 15-minute increments.
2. We charge a rate of 1 hour at Minimum Wage for Caregiver Interviews.
3. If there is more than one client in the home there will be an additional charge of \$10.00/hr or \$20.00/Shift
4. We will charge 50.5 cents per mile one way if the client lives outside the 10-mile radius of the office. If the caregiver uses their own vehicle to run errands or transport the client, you will be charged 50.5 cents per mile.
5. If the client is having guests over and the caregiver must cook or clean up after guests, please add \$10.00/hr or \$20.00/Shift
6. All cases that are Sleepovers and 24's shift should all have monitors.
7. **We require a deposit of one (1) billing cycle when opening All New Cases. This will be applied to your Final Invoice when the Case Closes.**
8. **There will be a \$75.00 Fee if you schedule an assessment and choose not to use our services. This Fee will be collected at time of assessment. If you pay the \$75.00 at the time of the assessment and decide to open a case with in 30 days of the assessment date that fee will be credited to your first invoice.**

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Bath Visits

1. Up to 1 1/2 hour bath or shower visit.
2. Good old fashioned back scrubbing.
3. Body moisturizing.
4. Fingernails cleaned and filed.
5. Toenails cleaned and filed.
6. Mini neck and shoulder massage.

This service makes a great gift for your elder or disabled loved one.

The Bath Visit can also be utilized for medication remind or assist, meal prep, as well as many other services.



\$40.00 per visit

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(916) 988-3732 Sacramento County
(530) 621-2273 El Dorado County
(866) 439-2121 Amador County



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HOSPICE APPRECIATION PROGRAM 2009

Quality In-Home Care Specialists is dedicated to giving back to our community, and is very aware of the invaluable services that Hospice delivers free of charge to hospice patients in our community. In our ongoing efforts to support Hospice and our community members, Quality In-Home Care will donate a charitable contribution to Hospice of 25% of the first invoice of all new Hospice clients using Quality In-Home Care services. Please call with any questions regarding this program.

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FREE!!!!!! **Audio Library**

How it Works:

You must have identification to sign up.

Each of our Locations has an Audio Library with a general description of the books that are offered.



El Dorado County:

699 Main Street Suite A
 Placerville, CA 95667
 (530) 621-2273

Amador County:

601 Court Street Suite 205
 Jackson, CA 95642
 (209) 223-3907

Sacramento/Placer County:

9267 Greenback Lane B-93
 Orangevale, CA 95662
 (916) 988-3732



FREE
Books On Disks

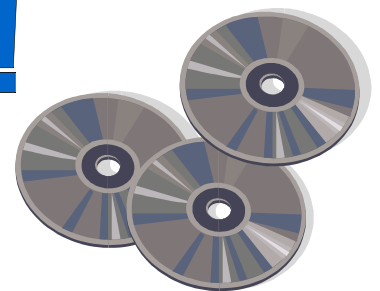
(we recommend calling before dropping in to make sure we are not out of office)

All books are on CD's.

You can borrow 2 books at a time and you may keep them for 2 weeks.
 (You may extend your rental if needed)

Have a Hard Time Reading? Have someone read to you!

You Do Not Need To Be A Client To Participate
FREE!!!!!!



Call any of the above numbers or
 Email: qualityinhomecare@sbcglobal.net
 For more information.

(All Books Performed As Author Intended)

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